



Transmission Business Line (TBL)

NOTICE

Commercial Business Automation Project Status Report Customer Conference Call

April 27, 2005

The following information is for the April 27, 2005 customer conference call on updates to TBL's efforts and rollout for Scheduling Automation. This conference call is an opportunity for customers to hear the latest project information and to talk directly to staff on implementation issues and questions. All transmission customers are welcome to attend.

Date: April 27, 2005

Time: 10:30 am to 12:00 pm (PPT)

Conference Bridge: Dial 503-230-5566. The passcode is 2008#.

AGENDA	
TOPIC	LEAD
WELCOME & INTRODUCTIONS	Kammy Rogers
STATUS UPDATE	Scott Simons
TIMELINE	Kammy Rogers
ISSUE RESOLUTION PROCESS <ul style="list-style-type: none">• Approach• Examples• Feedback Mechanism	Roger Bentz
OPEN & NEW ISSUES:	Customers
CLOSING: TENTATIVE AGENDA FOR NEXT CALL	Kammy Rogers

For more information, please contact Kathy Frith at 360-418-2193 or etag@bpa.gov